

## ABOUT OUR FABRIC PROTECTOR

Choosing Fabric Protector is the best way to keep your upholstered furniture looking new longer. Treated upholstery looks better, lasts longer and cleans easier.

Fabric Protector is applied to the entire upholstered area. The Fabric Protector "wicks" into the fabric fibers, creating a protective barrier as it penetrates into each individual fiber and the fabric backing. Soil and stains clean up faster and easier on treated fabric. Even dried-on stains are quickly and easily removed.

Not only does Fabric Protector create a barrier against permanent staining by water or oil-based stains, but it also provides a barrier against the abrasion of dirt and dust particles, increasing fabric durability.

Best of all, Fabric Protector provides this protection for your home furnishing investment without visibly changing the furniture's appearance. Fabric Protector is invisible. It does not change the feel of the fabric or its color. It is odorless and non-allergenic.

Fabric Protector lasts the lifetime of your furniture. Even professional cleaning removes less than 10% of the protection. There is no need to reapply Fabric Protector after cleaning.

Ask your salesperson for more information on Fabric Protector for your upholstered furniture. It's the best investment you'll ever make to ensure your new furniture maintains that showroom-new look as long as possible.

NOTE: The remedies in this brochure are in accordance with general cleaning industry procedures. We cannot guarantee favorable results and we assume no liability in connection with their use.

## THE STAR FABRIC PROTECTION PROGRAM

### Service Policy

If you choose our fabric protection program for your upholstered furniture, we will apply Fabric Protector Soil and Stain Repellent prior to delivery. Our trained personnel will apply Fabric Protector Soil and Stain Repellent to the entire upholstered piece, including decking, seams, arm covers and all other upholstered surfaces, to ensure adequate protection.

We ask that you use the procedures listed in this brochure to prevent and remove any stain which might occur. If you are unable to remove a stain by using the recommended procedures, contact our store for further help.

If within the first three years from the date of purchase, a stain occurs which cannot be removed by the procedures in this brochure, we will have the soiled area professionally cleaned at no charge to you, provided that the stain was not caused by bleach, other corrosives or paint.

This policy applies only to the original purchaser and is non-transferable.



# FABRIC CARE

How to keep your upholstery  
looking showroom-new.

*Star*  
S T A R F U R N I T U R E

## UPHOLSTERED FURNITURE CARE RECOMMENDATIONS

**FABRIC PROTECTOR** makes it easier to maintain your upholstered furniture, but it is not a substitute for preventive maintenance. Protecting the richness of the fabrics on your upholstered furniture not only makes the furniture more beautiful and last longer – it also enhances the entire room.

The following Upholstered Furniture Care Recommendations are designed to keep all your upholstered furniture looking new and beautiful longer.

### VACUUM UPHOLSTERED FURNITURE ON A WEEKLY BASIS.

Use a crevice tool extension to minimize the abrasive impact of food and dust particles.

### PLACE YOUR FURNITURE AWAY FROM DIRECT SUNLIGHT.

This will help minimize fabric fade.

### ROTATE PILLOWS AND CUSHIONS EVERY OTHER WEEK.

This will help distribute wear and give the furniture a longer life.

### ALWAYS COVER UPHOLSTERED FURNITURE

when the room is being painted or work is being done that generates dust.

### BE EXTREMELY CAREFUL WHEN USING NAIL POLISH

or remover, or other hard household products, around upholstered furniture. They can cause permanent damage to the fabric.

### REMOVE PRINTED MATERIAL

like newspapers and magazines from upholstered furniture. The ink can “bleed” onto the fabric.

### BE EXTREMELY CAREFUL WITH CIGARETTES, CANDLES

and other open flames around upholstered furniture.

### FAST-BLOT SPILLS WITH CLEAN, WHITE CLOTH NAPKINS.

Using white cloth prevents dye transfer: Clean spills as soon as possible. Dried spots are more difficult to remove. (Fabric Protection treatment minimizes risks from spills.)

## GENERAL GUIDELINES FOR CLEANING SPILLS

All upholstered furniture and carpets will become soiled through use. Spills on fabrics treated with **FABRIC PROTECTOR**, however, will clean easily and quickly if proper cleaning procedures are followed. A fabric protector is not an absolute impenetrable barrier: **PERMANENT DAMAGE MAY RESULT IF IMPROPER CLEANING METHODS ARE USED.** Cleaning furniture is a delicate operation which requires precaution and care. Before attempting to clean the fabric, follow these general guidelines.

Refer to this code when selecting the proper cleaning method:

- W** Spot clean with water-based cleaner.
- S** Spot clean with mild, water-free solvent cleaner ONLY.
- WS** Spot clean with a water-based or a solvent cleaner.
- X** Clean ONLY by vacuuming or light brushing.

**BLOT (DON'T RUB) IMMEDIATELY WITH A CLEAN, ABSORBENT CLOTH WHEN SPILL IS STILL FRESH. DRIED SPILLS ARE MORE DIFFICULT TO REMOVE.**

**IDENTIFY THE TYPE OF FABRIC AND THE SPILL. THIS IS IMPERATIVE TO DETERMINE WHICH TYPE OF CLEANERS SHOULD BE USED!**

**CHECK FABRIC MANUFACTURER'S TAGS FOR CLEANING CARE AND PRECAUTIONS. FABRIC PROTECTOR DOES NOT CHANGE THE MANUFACTURER'S RECOMMENDED CLEANING METHODS.**

**ALWAYS READ DIRECTIONS CAREFULLY BEFORE USING ANY CLEANER.**

**ALWAYS PRETEST ANY CLEANER IN AN INCONSPICUOUS/ UNEXPOSED AREA FOR COLOR FASTNESS AND FABRIC STABILITY.** To pretest, apply cleaner to an inconspicuous area where there is a pattern or lots of color. After 5 minutes or while the spot is still wet, press a white towel or cloth firmly against the spot for 10-15 seconds. Look for dye transfers on the towel. If dye transfers to the towel, material is not colorfast for that type of cleaner.

**WHEN USING CLEANERS, WORK LIGHTLY AND BLOT FROM CENTER TO EDGES. “FEATHER” THE AREA BY DAMPENING EDGES IRREGULARLY AND BLOT DRY QUICKLY TO AVOID RINGS.** (We suggest using a fan.)

## STAIN REMOVAL REFERENCE GUIDE

In the unlikely event of a stain, if there is no recommended cleaning method from the manufacturer or the dealer, use this guide to determine the proper stain removal procedure. Again, first **PRETEST** in an inconspicuous area. Several light applications are preferable to soaking.

These stain removal procedures are for spot cleaning only, not overall cleaning.

This guide applies only to **W** and **WS** coded fabrics (fabrics that can be cleaned with water). For **S** coded fabrics, use a solvent cleaner only.

**Find your stain then proceed with all of the steps in the order shown.**

STAIN			PROCEDURE	
Blood	Earth	Mucus	1 Enzyme/Blot	3 Water/Blot
Catsup	Excrement	Ice Cream	2 Detergent/Blot	
Toothpaste	Chocolate	Vomit		
Cream/Milk	Mayonnaise			
Berries	Mustard		1 Solvent/Blot	4 Detergent/Blot
Coffee	Soft Drinks		2 Vinegar/Blot	5 Water/Blot
Fruit Juice	Tea		3 Enzyme/Blot	
Jam/Jelly				
Body Oil	Grease		1 Solvent/Blot	4 Detergent/Blot
Shortening	Margarine		2 Vinegar/Blot	5 Water/Blot
Butter	Cooking Oil		3 Enzyme/Blot	
Gravy				
Chewing Gum			1 Freeze with ice cube	
			2 Chip away with spoon	
			3 Solvent/blot	
Crayon	Mascara		1 Solvent/Blot	3 Water/Blot
Felt Tip Pen	Shoe Polish		2 Detergent/Blot	
Ink (Ball Point)				
Mixed Drinks			1 Detergent/Blot	3 Detergent/Blot
Urine (Dry)			2 Vinegar/Blot	4 Water/Blot
Wine				
Urine (Wet)			1 Water/Blot	3 Water/Blot
			2 Detergent/Blot	
Beer			1 Enzyme/Blot	3 Detergent/Blot
			2 Vinegar/Blot	4 Water/Blot

### CLEANERS

- Detergent Fabric-Kleen® or Bissell® Upholstery Shampoo. Let detergent set for 5 minutes on stain.
- Enzyme ERA, Wisk. On all, mix 1 part to 30 parts water: Let enzyme set for 20 minutes on stain.
- Solvent Afta Cleaning Fluid, Energine, Carbona Spot Remover.
- Vinegar Use white vinegar with 3 parts water.

Note: The above stain removal guide is based on general cleaning industry practices. It is the responsibility of the consumer to check for fabric content, use proper cleaners and pretest to ensure color fastness and fabric compatibility prior to cleaning. We cannot guarantee results and assume no liability in connection with these procedures.