

CARE INSTRUCTIONS

USE OF ANY UNAUTHORIZED CLEANING PRODUCTS OR METHODS COULD VOID THIS WARRANTY!

Responding to a spill quickly will reduce the chance of it becoming a permanent stain.

If you should spill a substance on your area rug, please follow the instructions below:

- Immediately blot up liquid spills with a dry or lightly dampened (but never wet) clean white cloth, sponge or paper towel. To blot, simply place the clean white cloth, sponge or paper towel directly on top of the spill applying light pressure to absorb as much of the liquid as possible. Be careful not to damage the surface by rubbing.
- Gently scrape off any solid residue prior to cleaning. Work from the edge of the spill toward the center to prevent spreading.
- If you received an appropriate cleaning product with your warranty certificate, then proceed per the instructions below. ***If you did not receive a cleaning product, and the stain remains after blotting, please contact the Service Center immediately at 1-800-527-8485.***

Before attempting to clean with authorized products, check for colorfastness by following these instructions:

1. Using warm water lightly dampen (never wet) a clean white absorbent cloth or paper towel, blot in an inconspicuous area of the area rug.
2. If color lifts, your area rug is not colorfast and is not covered by this warranty. Refer back to the retail establishment from whom you purchased this warranty plan as this Protection Plan excludes sale of warranties to non-colorfast surfaces.
3. If color does not transfer, proceed with the directions below.
4. If you received an appropriate cleaning product with your warranty certificate, then use according to the instructions. Only use products supplied with the purchase of this warranty. Use of any unauthorized cleaning products or methods could void this warranty. ***If a stain remains after cleaning, please contact the Service Center immediately at 1-800-527-8485.***

Your retailer will provide a Furniture Care Kit with this Warranty Certificate. KIT CONTENTS MAY VARY. Please use these products for general care and maintenance of your area rug. For each product, follow all label directions and always test in an inconspicuous area for colorfastness prior to use. If the color runs or bleeds – DO NOT USE. These products may list cleaning advice for specific stains not covered by this warranty certificate. Please review the warranty for complete details.

If a general cleaning is desired, please consult a licensed service technician in your area. This warranty does not cover general cleanings.

Furniture Care Tips

Try to maintain at least two feet between your furniture and heating sources. Avoid placing your furniture in direct sunlight. All materials will fade over time when placed in direct sunlight. Make sure plants are in drip proof pots and keep foliage from touching furniture surface to prevent moisture damage.

Keep your furniture free from dust by vacuuming the surface weekly. Blot spills immediately with a clean, white cloth. It is advisable that you keep a white cloth underneath a seat cushion so when a spill occurs, it can be blotted up promptly.

Rotate the cushions to promote even wear. Have your furniture professionally cleaned. Avoid using nail polish and remover or other harsh household products near your furniture to avoid possible damage from spills or splashes.

Do not place newspapers and magazines on the surface of the furniture since the ink will bleed into the upholstery, and cause permanent damage. When placing items on furniture and retrieving them, always gently set them down and pick them up; do not slide them across the surface.

Prior to calling the Service Center, please do the following:

Have all of your warranty information ready and available including your warranty number, store invoice or receipt, and date and time of damage or stain occurrence. Please write in this information below for your quick reference and safeguard this document for any possible future claims.

Store Where Purchased: _____ Store Address: _____

Store Invoice/Receipt Number: _____ Delivery Date: _____

Area rug Manufacturer: _____ Area rug Type: _____

Items Purchased with Warranty: _____

If the spill does not clean up or for other warranted coverage, contact the Service Center toll-free at: (800) 527-8485

Instructions for Warranty Registration:

First, fill out the reverse side of this card
then REGISTER by ONE of these methods:

ONLINE: Fill out the online form at www.starfurniture.com
or

BY MAIL: Tear off registration card and mail in an envelope along with a copy of your receipt to:

Star Furniture Protection Plans
P.O. Box 300
Hickory, NC 28603-0300

Please DO NOT FOLD or STAPLE

Keep a copy of the registration card and receipt for your records.